



**State of Michigan Office of Retirement Services  
(ORS)**

7150 Harris Drive  
Lansing, MI 48913



**Dates of Engagement**  
2001 – 2002

**Purpose / Objectives**

- Validate or invalidate the feasibility of utilizing a packaged solution (human resources, payroll, financials) to administer an integrated retirement system
- Review and validate requirements needed to support the implementation of an integrated retirement system – line of business, imaging, work flow, customer relationship management

**Nature of LRWL Services**

LRWL's role was to provide assistance to ORS on an as-needed / as-requested basis. Our activities included:

- Reviewed material provided to ORS by system integrator
- Reviewed outline of statement of work to be prepared by ORS
- Reviewed ORS-prepared business functionality description
- Reviewed ORS-prepared materials relating to project management, warranty, status reports, system performance, etc.
- Provided team with telephone-based support as needed
- Reviewed, updated, and validated identified requirements
- Provided on-site support as needed.