



Employees' Retirement System of the State of Hawaii (ERS)

201 Merchant Street, Suite 1400
Honolulu, HI 96813



Dates of Engagement
1998 – 2002

Purpose / Objectives

- Procurement assistance
- Project monitoring
- Quality assurance
- Oversight project management

Nature of LRWL Services

LRWL provided assistance in developing an approach to procuring a new information system to support ERS' needs in the areas of Financial Accounting, Membership, and Benefits, including work flow and imaging.

Responsibilities included:

- Determining functional and project requirements
- Developing an RFP
- Assisting in the conduct of the procurement
- Assisting in developing and applying the evaluation criteria and selection methodology
- Negotiating contracts with vendors
- Monitoring the implementation effort
- Assistance in overall project management
- Quality assurance responsibilities in the implementation phase.

LRWL also participated in the quality assurance and oversight project management areas; activities included review of completeness, accuracy, and integrity of both interim and final deliverables – project plan, staffing plans (both vendor and ERS), development life cycle products, technical architecture, internal controls, etc.

LRWL also provided proactive input in terms of best practices and business process re-engineering opportunities.